

Modern **Furniture Service Repairers** fix a wide range of problems, including damage to furniture, upholstery, beds, mattresses, mechanisms and fittings. They visit customers' premises to inspect items, assess requirements and carry out repairs.

Skills, interests and qualities

- a reasonable level of fitness
- good customer care skills
- maths skills to work out quantities and make accurate measurements
- good practical ability with a hands on approach
- the ability to work well on your own and as part of a team
- an eye for detail
- good observation and coordination skills
- have a patient and organised approach to tasks



What training will I receive?

As an apprentice modern furniture service repairer you will be following a comprehensive training programme which offers training in making assessments of furniture faults; repairing faults; dealing with customers, providing aftercare and recommendations and completing reports.

In addition you may also learn about repairs to upholstery or beds; repairs to a variety of furniture surfaces, repairing flat pack furniture; repairing or replacing mechanisms and fittings or carrying out leather repairs.

When do I attend training?

Training can be organised to suit the needs of employers and can consist of attending on a day release or block release five times per year.



What will I get at the end of my programme?

Throughout your training programme you will need to prove your ability in all of the following requirements:-

- Preparation-Assessment
- Customer service
- Recommendation
- Sign off –Report

Plus Three additional requirements chosen by the employer from the following: Repair – Upholstery, Furniture, Beds and mattresses, Flat pack, Mechanisms and fittings and Leather repairs.

Plus improving Functional Skills in English and maths (where appropriate)

On successful completion you will have achieved the Level 2 Standard in Modern Furniture Service Repair

Progression Opportunities

As an apprentice you will be buddied with an experienced service repairer so the aim will be to be able to work on your own initiative and get your own customer base. You could progress to level 3 further embedding your skills and developing new skills. If you are working in a large company with a team of service repairers you might want to progress to an area based supervisor or manager. Alternatively you may want to work with a smaller company or even start up your own business.

How do I apply?

There are several ways to apply:

- contact the recruitment team on 0115 9677771 or write to us at WEBS Training Ltd The Poplars Wollaton Road Beeston NG9 2PD
- submit an enquiry via the website at www.webstraining.com
- e.mail us at info@webstraining.com

